REPORT OF CALL

PLAINTIFF'S EXHIBIT
UC-276

cc for
L. F. Crow
T. Davis
W. Fitzpatrick
J. Fogarty
F. H. Larrison
R. T. Larkin
J. L. Myers
T. P. Norris ✓
J. W. Rawlings
J. R. Stickney NF-File
G. L. Vessels

Carbide and Carbon Chemicals

UNION CARBIDE CORPORATION

P.O. Box 579 Niagara Falls, N.Y. 14302

T. Davis,
R. T. Larkin &
By R. E. Byrne

Date 2/22/71

End Use: Coatings

Full Name Mica Seal Mfg. Co. Address 1734 Fifth St. Berkely, Calif. 94710 Mfrs. of	Interviewed Mr. J. Gallagher, Jr.

OBJECTIVE:

Determine status of CALIDRIA products.

DISCUSSION:

Mica Seal is well satisfied with the performance of RG-110. They expressed considerable dismay, however, at the condition of the pallets they have been receiving. To whit, the bags are badly torn as a result of the palletizing glue and the amount of sand and gravel present on the exterior of each pallet. Gallagher has complained to T. Davis who says he has communicated this problem to King City on several occasions.

We examined the four or five pallets on hand and agree that his complaints are real. These were pallets No. 262-43 and 262-18, among others. Their most serious objection is that the bits of paper get into their mixing system.

FUTURE ACTION

Continual follow-up by H&C and changing adhesives at King City.

A00540

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REPORT OF CALL

CC for
W. C. Thurber
J. E. Walsh
KC-File
NF-File

Calidria

UNION CARBIDE CORPORATION

P.O. Box 579 Niagara Falls, N.Y. 14302

T. Fletcher
R. E. Byrne
By T. P. Norris

Date 11-7-73

Personal visit 10/16/74

Company sold 5/74 new owners showed continued to operate with our products.

Full Name	MICA SEAL MFG. CO.
Address	1734 Fifth St. Berkely, Ca
Mfrs. of	
Interviewed	John Gallagher, Sr. Owner

PURPOSE OF THIS CALL WAS TO ASSUME ACCOUNT RESPONSIBILITY.

Mica Seal is using RC 110 in an Exterior Pigmented Water Proofing Compound. The material works well but he has complained in the past and continues to do so on the condition of excess glue between bags, causing torn pieces to drop into his mixing system, and also short weight bags. He once found a bag that weighted only 17#, and sometimes others are in the 25# range. This is a serious problem because his production batches are weighed out using so many bags of each product, if asbestos bags are short his viscosity will be off and this problem may not arise until his applicator crews are in the field.

KC

8/4/75 - New plant location, & new plant name
Royal Tone Paint
415- 871-7140
South San Francisco, Ca.

A00542

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