PLAINTIFF'S EXHIBIT
UC-290

METALS DIVISION

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: Plastic Molders Supply, Fort Worth, Texas

INDUSTRY CLASSIFICATION: Colorants and Additives

SALESMAN: J. E. Walsh REGION: Southern DATE OF CALL: 3-31-76

PRODUCTS DISCUSSED:

Cr	Mn	Spec.	Si	CaC_2	W	V	Asb.	Other:
☐	☐	☐	☐	☐	☐	☐	☒	

PERSONS INTERVIEWED: ~~Ron~~ Beasley, Technical Manager

CALL OBJECTIVE: Call made with R. E. Byrne to determine if PMS is capable of compounding RG-600.

RESULTS OF CALL: A call was made here about a year ago supposedly to discuss the toxicology question that never came up or appeared to be a problem. PMS tried for a while to work with Island Plastics on compounding 600 for them, but couldn't do it. Basically, PMS is a custom house which specializes in dispersing and compounding colorants. Their ability to compound 600 will depend mainly on how it reacts in a specialized Sterling mixer. It is a single screw extruder, but has internal configurations that enable it to mix and feed at higher shear rates than a typical single screw.

After listening to R. E. Byrne's 600 discussion, Ron said he would be willing to give it a whirl in their Sterling and requested a bag sample. Beasley seems to feel that due to the possible trickiness involved in compounding 600 in resins, we may need more than a typical volume compounder and one that is involved in specialty work such as PMS. The problem at PMS, and I would expect elsewhere, will be capacity, as most of their runs are short ones.

FOLLOW-UP ACTION REQUIRED:

JEW - Phone Beasley around 5-15 to see how 600 compounded in their Sterling.

COPIES TO: Gen'l. Sales Mgr. (2); Mktg. Services; Others: REB:JRL:TPN:WCT:KC-FILE:NT-FILE
R. L. Schult J. E. Lenahan

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