CUSTOMER CALL REPORT

CUSTOMER & LOCATION: Haveg Industries, Hercules Road, Winooski, VT 05404

INDUSTRY CLASSIFICATION: Cable Coatings

SALESMAN: Gordon L. Dickson REGION: Eastern DATE OF CALL: 3/11/80

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PLAINTIFF'S EXHIBIT UC-583

PERSONS INTERVIEWED: Howard McRae - Technologist

CALL OBJECTIVE: Account maintenance

RESULTS OF CALL:

Bad news here. RG-100 has been used in an electronic cable coating for high specialty applications which Howard feels is going to be big for them in years to come. However, the original formulations have been changed and the second generation products do not contain asbestos. The reason is not that it was intentionally formulated out because it was asbestos, but rather the RG-100 containing coatings failed the new low temperature flex tests. The testing is now carried out at 65°C which they feel reflects long time aging under extreme temperature conditions.

FOLLOW-UP ACTION REQUIRED:

Howard feels that there may be applications in the future for RG-100 but at this point it doesn't look too encouraging. Convenience calls only in the future unless the outlook changes.

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