PLAINTIFF'S EXHIBIT UC-638

METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: Puritan Paint & Oil Company
1306 Sheffield Street
Pittsburgh, PA 15233

INDUSTRY CLASSIFICATION: Paints & Coatings

SALESMAN: Gordon L. Dickson REGION: Eastern DATE OF CALL: 7/25/79

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED: Tony Isacco - Owner (not seen)

CALL OBJECTIVE: Convenience call on new RG-244 customer (purchases from Technical Products)

RESULTS OF CALL:

Tony out of the plant for the day. No other contact here as Tony is in complete charge and does all the formulating.

FOLLOW-UP ACTION REQUIRED:

Visit when in Pittsburgh if convenient.

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METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: Puritan Paint & Oil Company, 1306 Sheffield Street, Pittsburgh, PA 15233

INDUSTRY CLASSIFICATION: Paints & Coatings

SALESMAN: Gordon L. Dickson REGION: Eastern DATE OF CALL: 2/6/79

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED: Tony Isacco - President

CALL OBJECTIVE: Follow up on request for RG-244 information.

RESULTS OF CALL:

RG-244 literature received. Satisfied their needs but now require a sample as what they had is almost used up. Very little feedback from Tony except that they expect to toll produce some type of rustproofing for a local concern. He expects it to be "big", but he appears to have a very small plant and so it is difficult to know what big really is. Very appreciative of our prompt response and according to him their is nothing else we can do for him at this time.

FOLLOW-UP ACTION REQUIRED:

GLD - Send lab sample of RG-244.

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METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: Puritan Paint & Oil Company, 1 Main North, Sharpsburg, PA, 412/784-0822

INDUSTRY CLASSIFICATION: Paints & Coatings

SALESMAN: Gordon L. Dickson & Dick Kelly (Technical Products)

REGION: Eastern

DATE OF CALL: 4/23/81

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED: Tony Isacco - President & Treasurer

CALL OBJECTIVE: Account maintenance

RESULTS OF CALL:

Puritan has used a few pallets of RG-244 in the past which was purchased from Technical Products in Cleveland. Primarily used in an automotive rust proofing which may have been toll produced for a local firm. Unfortunately for Puritan and us they are no longer making this product because of lack of demand. However, Tony has found other requirements for RG-244 and will probably place an order next month as his inventory is down to one bag. Was used most recently to build viscosity in an asphaltic coating when their customer made an error on the original specifications. The fact that it is effective in a large number of systems has impressed Tony to the point where he no longer uses any pyrogenic silica in any of their formulations.

FOLLOW-UP ACTION REQUIRED:

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