METALS DIVISION - CALIDRIA ASBESTOS

CUSTOMER CALL REPORT

PLAINTIFF'S EXHIBIT UC-673

CUSTOMER & LOCATION Heard's Taxidermy Robston, TX INDUSTRY CLASSIFICATION Taxidermy

SALESMAN J.E. Welsh REGION Southern DATE OF CALL 8-4-81

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☒ Other, specify below

PERSONS INTERVIEWED:

Pat Heard Owner

CALL OBJECTIVE:

Call made on HPO prospect in the taxidermy market.

RESULTS OF CALL: Pat is a hardened anti-asbestos person who may never be convinced that it can be safely used. He previously used canadian and was afraid of it then, and the negative publicity just pushed him completely over the brink of rationally looking at the issue. Peculiar to this industry, also he doesn't use any dextrin but buys a linoleum type paste from Cook Paint to apply his skins to the mold. His paper mache is also purchased in the finished form from Jonas Brothers in Denver. Left here at least feeling that the other side of the asbestos story had at at least been presented for the first time ever, though we will probably never see any business here due to the peculiarities of their methods.

FOLLOW-UP ACTION REQUIRED:

COPIES TO: ___ :TPN:RFR:GML:KC-FILE:NF-FILE NF PERMANENT FILE ☒