

METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: POLAROID CORPORATION
1265 MAIN ST.
WALTHAM, MA

INDUSTRY CLASSIFICATION: FILM DYES

SALESMAN: T. P. NORRIS REGION: COMMERCIAL DATE OF CALL: 05/08/85

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

☐ MSDS ☐ Health & OSHA Information Blue Book

☐ Dust Count Report ☐ Other, specify below

PERSONS INTERVIEWED: Tom Izod, New Product Development

CALL OBJECTIVE: Routine call on development prospect.

RESULTS OF CALL:

Tom had been evaluating HPO in photographic dyes. Initial testing indicated that the chemistry of the HPO fiber improved the shelf life of the finished product. Further testing has proven that similar results can be obtained by the addition of pure silicate. So, rather than using asbestos (magnesium-silicate) and subject to OSHA, EPA, etc., they are proceeding with a pure silicate. At this time, Polaroid does not have a market for Calidria asbestos.

FOLLOW-UP ACTION REQUIRED: Drop - no further calls.

COPIES TO: ~~GLD~~, GML, JEW, KC-FILE, PITTS-FILE, JTK

-0482B-

METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: POLAROID CORPORATION
1265 MAIN STREET
WALTHAM, MA 02254

INDUSTRY CLASSIFICATION: FILM DYES

SALESMAN: T. P. NORRIS REGION: COMMERCIAL DATE OF CALL: 05/15/84

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

☐ MSDS ☐ Health & OSHA Information Blue Book

☐ Dust Count Report ☐ Other, specify below

PERSONS INTERVIEWED: Tom Izod, New Product Development

CALL OBJECTIVE:

Initial call and follow-up on RG-100 sample.

RESULTS OF CALL:

Tom is an ex-UCC Linde Division R&D Scientist from Tarrytown, New York. At present, he is working to improve the properties of photographic dyes. These dyes are mixed in a homogenizer that has a shaft packed with either a pure Teflon packing or asbestos/Teflon. When the dyes are mixed with the asbestos/Teflon packing certain improvements/changes occur that are desirable in the finished product. For example, his pH rises and an improvement in product stability is observed.

He is now testing to determine what it is in the asbestos that causes these changes to occur.

FOLLOW-UP ACTION REQUIRED:

Check back with Tom in late June for results of the RG-100 evaluation.

COPIES TO: GLD, GML, JEW, KC-FILE, PITTS-FILE, JTK

-0268B- 7/5/84- Extract from the asbestos is providing improvement in product. Working now to determine why this is occurring.

8/7/84 Tom Izod on vacation.

METALS DIVISION - "CALIDRIA" ASBESTOS

CUSTOMER CALL REPORT

CUSTOMER & LOCATION: POLAROID CORPORATION
1265 MAIN STREET
WALTHAM, MA

INDUSTRY CLASSIFICATION: FILM DYES

SALESMAN: T. P. NORRIS REGION: COMMERCIAL DATE OF CALL: AUGUST 7, 1984

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

☐ MSDS ☐ Health & OSHA Information Blue Book

☐ Dust Count Report ☐ Other, specify below

PERSONS INTERVIEWED: Tom Izod, New Prod. Dev. (Not seen)

CALL OBJECTIVE:

Routine call on development prospect.

RESULTS OF CALL:

Tom has found that in a Homogenizer used to produce photographic dyes, an asbestos/teflon packing on a mixing shaft produces changes in the finished product. These changes are desirable and Tom would like to make them reproducible if he can find why these changes occur.

His R&D efforts will continue to find the mechanism of what asbestos is adding to his finished product.

FOLLOW-UP ACTION REQUIRED:

Maintain periodic contact.

COPIES TO: GLD, GML, JEW, KC-FILE, PITTS-FILE, JTK

-0309B-