PLAINTIFF'S EXHIBIT
UC-934

# METALS DIVISION - "CALIDRIA" ASBESTOS
## CUSTOMER CALL REPORT

CUSTOMER & LOCATION Rubber & Plastic Applicators Mobile, Alabama INDUSTRY CLASSIFICATION FRP Specialties

SALESMAN J.E. Walsh REGION Southern DATE OF CALL 4-6-81

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED:

John Wells Plant Manager

CALL OBJECTIVE:

Call made on small RG244 customer.

RESULTS OF CALL: RPA is one step advanced on Bittner Industries (seen earlier in the day) as they are a returned-to-the-fold 244 user again having ordered material in February after a year's abscence on the books. They tried using both x and mini-fibers and both their employees and customers said they noticed the difference as the silica clouded their adhesive putty, and the mini-fibers would never completely disperse. The return to 244 solved the problem for them both in the plant and with their customers, and Well's comment was that they would probably have to be dynamited off the spot before they would look at another asbestos 244 replacement again.

FOLLOW-UP ACTION REQUIRED:

Union Carbide trial exhibit UC-934: J. E. Walsh Customer Call Reports on Rubber & Plastic Applicators, Mobile, Ala... Published by AsbestosClaims.Law
ACL Doc 16137 · Page 1 of 2 asbestosclaims.law/library/16137/1

# METALS DIVISION - "CALIDRIA" ASBESTOS

## CUSTOMER CALL REPORT

Saw

CUSTOMER & LOCATION Rubber and Plastics Applicators Mobile, Alabama

INDUSTRY CLASSIFICATION FRP Specialties

SALESMAN J.E. Walsh REGION Southern DATE OF CALL 11-29-78

ASBESTOS HEALTH & REGULATORY DOCUMENTS PROVIDED:

- ☐ MSDS
- ☐ Health & OSHA Information Blue Book
- ☐ Dust Count Report
- ☐ Other, specify below

PERSONS INTERVIEWED:

Clarence Wells - Plant Manager

CALL OBJECTIVE:

Call made on small RG-244 customer.

RESULTS OF CALL:

Asked Clarence about the absence of 244 orders lately which started him off on a discussion of the difficulties he has had the past 2-3 years in dealing with the local OSHA inspector. He feels he is being unduly hassled about everything and one of the compensations he made was to reduce his 244 usage. He doesn't like the silicas as well as 244 as he advised that they generally crack on drying, but is trying to live with them. 244 is still used, but in reduced quantities and only where the silicas just won't do. Clarence asked for some written help as one result of the August negative publicity was that one of his employees called OSHA and advised them that they used asbestos. They were inspected but not cited, only generally hassled. A copy of our blue book and the employee Q & A hand out have been sent to Clarence to help him fight the battle. Clarence plans to post the Q & A on their bulletin board to hopefully put some understanding into the minds of his employees relative to the health hazards in working with asbestos.

FOLLOW-UP ACTION REQUIRED:

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