PLAINTIFF'S EXHIBIT

UC-4696

CALIDRIA
CORPORATION

CUSTOMER CALL REPORT

CUSTOMER & LOCATION FESTER DE MEXICO, S.A. — ROOF
STA. CLARA EDO, MEXICO — COATINGS

SALESMAN T. P. NORRIS INDUSTRY COMMERCIAL DATE OF CALL 08/29/84 (TELECON)

PERSONS INTERVIEWED: Ishmiel Martinez, General Manager

CALL OBJECTIVE: Follow-up on Evaluation HPO.

RESULTS OF CALL:

As reported on my ROC dated June 20th, the HPO sample tested in an Asphaltic Coating proved to be not as efficient as Canadian 7R. 40% more HPO was required to reach the desired viscosity. In addition, the price of HPO versus 7R is a major issue. 7R delivers into Mexico City at $250.00/ton. HPO price F.O.B., K.C. is $310.00.

Commented that he could demonstrate better replacement values in Emulsions and Aluminum Asphalt Compounds. He promised to continue working with our HPO.

FOLLOW-UP ACTION REQUIRED: Continue quarterly contact.

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